

Master*Insights* Europe Europe's Borderless Economy Summer 2005

Slovenia

Fact File 2004 **Population** 1.9m Total cross-border spend: TOTAL Online Face-to-Face €64.7m **Spending league:**

| Avg Eu | ropean purchase | €90.6 |
|---------|-----------------|-------|
| Country | y ranking | 20 |

Average transaction:

| TOTAL | €64.4 |
|--------------|--------|
| Online | €134.3 |
| Face-to-Face | €62.3 |

Overall credit

| TOTAL | €62.5m | ₹7.3 |
|--------------|--------|----------------|
| Online | €4.3m | ▲ 119.8 |
| Face-to-Face | €58.3m | ▲3.4 |

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| TOTAL | €6.5m | ▲79.1 |
|--------------|--------|---------------|
| Online | €2,826 | 41.3 ° |
| Face-to-Face | €6.5m | ▲79.1 |

Total no. of merchant acceptance locations:

| Credit | 40,000 |
|--------|--------|
| Debit | 39,900 |

| Total | no. | of | cards: | |
|--------------|-----|-------|--------|--|
| Credit | | 2 | 90,000 | |
| Debit | | 2.29m | | |

Country cross-border spending (outflow)

- Slovenian business travellers and tourists spent more than €69m in other European countries in 2004 using MasterCard[®] (credit) and Maestro[®] (debit) cards, an increase of 11.5% on similar spending in 2003.
- Slovenian face-to-face spending accounted for more than €64m in 2004, up by 8% on 2003, comprising more than 93% of total spending. Prompted by the ease, security and convenience of e-shopping, Slovenian travellers boosted online spending by more than 119%, recording €4.3m in 2004.
- Overall credit spending by Slovenians travelling in Europe rose by more than 7% to almost €63m on similar spending in 2003. Slovenian cardholders also boosted their use of debit, spending close to €7m in 2004, up more than 79% on 2003.

Wired consumers league ranking:

• Slovenian travellers boosted their online spend by 119% in 2004, purchasing €4.3m worth of goods and services. This places Slovenia 18the in the European league of wired consumers.

Country revenue (inflow)

Gas Stations

Total spend Online €4.0m

- Face-to-Face €9.4m
- The biggest sector for spending in Slovenia from other countries is gas stations where €13.4m was spent in 2004.

Hotels & Motels

Total spend Online €3.7m

• Hotels and motels are the second most lucrative sector in Slovenia, with European visitors spending €11m in 2004.

Other Retail

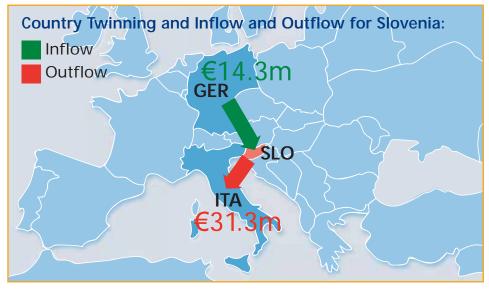
Total spend Online €1.9m

- Face-to-Face €5.9m
- Other retail sectors received €7.8m from European visitors in 2004, making this sector the third biggest beneficiary of MasterCard/Maestro card holders visiting Slovenia.

Wired merchants league ranking:

• Slovenian merchants processed nearly 4.3m of online transactions by European visitors, positioning the country eleventh out of 24 in online transactions.

Country twinning and Inflow and Outflow



Slovenia gross income €48.3M -€20.8m Slovenia net inflow

- The Slovenian economy loses more money than is spent in the country. The total net loss (difference between total spend by travellers compared to Slovenians spending abroad) totals €20.8m. This places Slovenia 17the out of the 24 countries.
- Slovenians spent the most in Italy (€31.3m) and received the biggest income boost from Germany, with German visitors spend totalling over €14.3m.

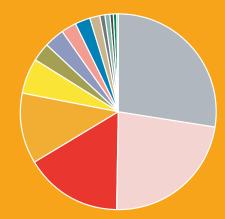
* Please note that research data only includes MasterCard and Maestro based transactions across 24 European countries and is designed purely as an indicator of cross-border spending within Europe by MasterCard and Maestro holders ** Please note that all spending figures contained within this report are limited to the total GEV (Gross Euro Volume) for the specific sectors analysed only.

18

Sector revenue

Face-to-Face €7.3m

11



Key:

| Gas Stations | €13.4m |
|------------------------|--------|
| Hotels/Motels | €11.0m |
| Other Retail | €7.8m |
| Restaurants/Bars | €5.7m |
| Clothing Stores | €2.7m |
| Food Stores | €1.5m |
| Travel Agencies | €1.5m |
| Recreation | €1.3m |
| Other Transport | €1.1m |
| Other Services | €0.8m |
| Health Care | €0.4m |
| Airline | €0.4m |
| Auto Rental | €0.3m |
| Dept Stores | €0.2m |
| Discount Stores | €0.1m |
| | |

Best shopping season: Summer (Q3) €20m



