

Master*Insights* Europe Europe's Borderless Economy Summer 2005

Slovenia

Fact File 2004 **Population** 1.9m Total cross-border spend: TOTAL Online Face-to-Face €64.7m **Spending league:**

Avg Eu	ropean purchase	€90.6
Country	y ranking	20

Average transaction:

TOTAL	€64.4
Online	€134.3
Face-to-Face	€62.3

Overall credit

TOTAL	€62.5m	₹7.3
Online	€4.3m	▲ 119.8
Face-to-Face	€58.3m	▲3.4

Overa	abit
Uvera	еон

TOTAL	€6.5m	▲79.1
Online	€2,826	41.3 °
Face-to-Face	€6.5m	▲79.1

Total no. of merchant acceptance locations:

Credit	40,000
Debit	39,900

Total	no.	of	cards:	
Credit		2	90,000	
Debit		2.29m		

Country cross-border spending (outflow)

- Slovenian business travellers and tourists spent more than €69m in other European countries in 2004 using MasterCard[®] (credit) and Maestro[®] (debit) cards, an increase of 11.5% on similar spending in 2003.
- Slovenian face-to-face spending accounted for more than €64m in 2004, up by 8% on 2003, comprising more than 93% of total spending. Prompted by the ease, security and convenience of e-shopping, Slovenian travellers boosted online spending by more than 119%, recording €4.3m in 2004.
- Overall credit spending by Slovenians travelling in Europe rose by more than 7% to almost €63m on similar spending in 2003. Slovenian cardholders also boosted their use of debit, spending close to €7m in 2004, up more than 79% on 2003.

Wired consumers league ranking:

• Slovenian travellers boosted their online spend by 119% in 2004, purchasing €4.3m worth of goods and services. This places Slovenia 18the in the European league of wired consumers.

Country revenue (inflow)

Gas Stations

Total spend Online €4.0m

- Face-to-Face €9.4m
- The biggest sector for spending in Slovenia from other countries is gas stations where €13.4m was spent in 2004.

Hotels & Motels

Total spend Online €3.7m

• Hotels and motels are the second most lucrative sector in Slovenia, with European visitors spending €11m in 2004.

Other Retail

Total spend Online €1.9m

- Face-to-Face €5.9m
- Other retail sectors received €7.8m from European visitors in 2004, making this sector the third biggest beneficiary of MasterCard/Maestro card holders visiting Slovenia.

Wired merchants league ranking:

• Slovenian merchants processed nearly 4.3m of online transactions by European visitors, positioning the country eleventh out of 24 in online transactions.

Country twinning and Inflow and Outflow



Slovenia gross income €48.3M -€20.8m Slovenia net inflow

- The Slovenian economy loses more money than is spent in the country. The total net loss (difference between total spend by travellers compared to Slovenians spending abroad) totals €20.8m. This places Slovenia 17the out of the 24 countries.
- Slovenians spent the most in Italy (€31.3m) and received the biggest income boost from Germany, with German visitors spend totalling over €14.3m.

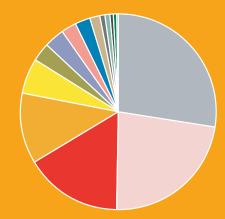
* Please note that research data only includes MasterCard and Maestro based transactions across 24 European countries and is designed purely as an indicator of cross-border spending within Europe by MasterCard and Maestro holders ** Please note that all spending figures contained within this report are limited to the total GEV (Gross Euro Volume) for the specific sectors analysed only.

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Sector revenue

Face-to-Face €7.3m

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Key:

Gas Stations	€13.4m
Hotels/Motels	€11.0m
Other Retail	€7.8m
Restaurants/Bars	€5.7m
Clothing Stores	€2.7m
Food Stores	€1.5m
Travel Agencies	€1.5m
Recreation	€1.3m
Other Transport	€1.1m
Other Services	€0.8m
Health Care	€0.4m
Airline	€0.4m
Auto Rental	€0.3m
Dept Stores	€0.2m
Discount Stores	€0.1m

Best shopping season: Summer (Q3) €20m



